

CHESHIRE FIRE AND RESCUE SERVICE LOCAL CODE OF CORPORATE GOVERNANCE FRAMEWORK (LCCG):

PRINCIPLE C: Defining outcomes in terms of sustainable economic, social and environmental benefits

PRINCIPLE OWNERS:
CORPORATE COMMUNICATIONS
TRANSFORMATION
FINANCE

C1 Defining Outcomes

Having a clear vision, which is in an agreed formal statement of the organisation's purpose and intended outcomes containing appropriate performance indicators, which provide the basis for the organisation's overall strategy, planning and other decisions?

Specifying the intended impact on, or changes for stakeholders including citizens and service users. It could be immediately or over the course of a year or longer.

Delivering defined outcomes on a sustainable basis within the resources that will be available.

Identifying and managing risks to the achievement of outcomes.

Managing service users' expectations effectively with regard to determining priorities and making the best use of the resources available.

How Cheshire Fire and Rescue Service complies with this sub principle

Our vision is a Cheshire where there are no deaths, injuries or damage from fires and other emergencies. The five year strategy explains the approach the authority will take to support this vision, given the context in which the service operates, and the annual Integrated Risk Management Plan sets out the planned activity to deliver and achieve the intended outcomes.

The annual IRMP action plan specifies which activity will take place in each year, what the result will be and when there may be an impact. Performance indicators are agreed, setting out the projected performance and reported to Members and the public in line with the approved Corporate planning and reporting timelines. The Service approach to risk is explained in our risk management policy which is reviewed every three years and risks to key projects are outlined through the project management framework.

Production of the Annual Governance Statement which is clearly written and easy to navigate.

The Authority has reviewed its strategy to a five year strategy which sets out some of the choices and challenges facing Cheshire Fire Authority over the five years and outlines the approach and principles it will adopt to ensure it does not compromise on its commitment to protect local communities,

reduce risk and maintain firefighters' safety.

Monitoring and management of performance is captured through various performance boards and groups which feed into the quarterly performance scrutiny meetings with members of Performance & Overview Committee who challenge all performance linked to risk, contributing to achievement of outcomes.

To support the consultation of the five year strategy, the Service also conducts an extensive Public Satisfaction Survey which is carried out by an independent research company. The survey sought the views of over 800 Cheshire residents on a range of proposals which formed the basis for the draft Five Year Strategy.

Evidence - evidence links (any evidence held on local internal drives can be requested)

Our vision

<http://www.cheshirefire.gov.uk/About-us>

Five Year Strategy

<http://www.cheshirefire.gov.uk/about-us/key-documents/irmp/five-year-strategy-201520>

Performance scorecard and dashboard

[Corporate Scorecard](#)

[Medium term financial strategy](#)

[Financial Regulations](#)

Integrated Risk Management Action Plan (IRMP)

<http://www.cheshirefire.gov.uk/about-us/key-documents/irmp/irmp-201819-plan/our-plans-for-201819>

Risk Management Policy & Framework - Local

[Risk Management Framework 3131 - Local](#)

[Five Year Strategy 2015/20 – Consultation report](#)

[Public Satisfaction Survey and Presentation](#)

Assurance – where do you get assurances from?

Internal/External Audit

Performance Management Group

Annual Report

Quarterly performance reporting to Performance & Overview Committee

Stakeholder feedback

Five Year Strategy

Five Year Strategy Consultation Report

Integrated Risk Management Plan (IRMP)

C2 Sustainable economic, social and environmental benefits	
<i>Considering and balancing the combined economic, social and environmental impact of policies and plans when taking decisions about service provision.</i>	
<i>Taking a longer term view with regard to decision making, taking account of risk and acting transparently where there are potential conflicts between the organisation's intended outcomes and short-term factors such as the political cycle or financial constraints.</i>	
<i>Determining the wider public interest associated with balancing conflicting interests between achieving the various economic, social and environmental benefits, through consultation where possible, in order to ensure appropriate trade-offs.</i>	
<i>Ensuring fair access to services.</i>	
How Cheshire Fire and Rescue Service complies with this sub principle	
<p>All activities, policies and reports are accompanied by environmental and financial impact assessments. Capital investment is structured and future proofed in relation to resources. Carbon reduction targets support the Environment and Sustainability Strategy. Discussions take place between Members and Officers on the information flow/needs required to support decision making.</p> <p>Cheshire Fire and Rescue Service are committed to promoting equality and diversity. CFRS aims to identify, understand, and eliminate all barriers that prevent access to services, information, and employment. The services delivered are risk based according to the needs of particular groups. The Service achieved Levels 3 and 4 under the former Local Government Equality Standard and achieved Excellence under the new Equality Framework in 2011 and is aiming to be re-accredited. In 2017 a new Equality & Inclusion Strategy 2017-20 was approved for publication. The organisation uses a number of external accreditations to benchmark and affirm its commitment to equality – including the Stonewall Workplace Equality Index and the Disability Confident scheme. It is also a Mind Blue Light Programme champion. The Authority launched a new Equality, Diversity and Inclusion strategy 2017-2020 in April 2017.</p>	
Evidence - evidence links (any evidence held on local internal drives can be requested)	
Environment and Sustainability Strategy 2015 – 2020 - Local http://www.cheshirefire.gov.uk/about-us/environment Environmental Policy - Local Medium Term Financial Plan Committee meetings minutes – Local Treasury Management Strategy Environmental Strategy 2014 - 2020	Equality Self-Assessment Document (new window PDF 2.7 MB) - Local Corporate Equalities and Inclusion Strategy 2014 - 2016 (new window, PDF 1503KB) Equalities and Inclusion Action Plan 2014 - 2016 (new window, PDF 210KB). Equality & Inclusion Strategy 2017-20 Stonewall Top Employers 2016 Stonewall Top Employers 2018

Assurance – where do you get assurances from?

Have your say – Consultation and stakeholder feedback.

Risk Management Benchmarking Exercise – 2016

ALARM

Fire Authority (decisions recorded)

Budget reporting

Consultation institute 2016