

Referrals from Private Landlords

Cheshire Fire and Rescue Service offer Home Safety advice and services in order to help keep people safe in their homes. This work has helped to half the number of house fires and injuries in Cheshire.

From October 2015 landlords must meet new requirements relating to smoke and carbon monoxide alarms. The Government has provided us with some free alarms to use to help landlords meet the new requirements.

Visits to rental properties

We are offering to visit rented properties based on referrals provided by private landlords.

We believe that it is in the public interest to help landlords to meet these new regulations and improving home safety will directly benefit tenants and landlords themselves.

The information required

To participate in this service, private landlords must give us the addresses of their properties.

We would also like a contact number, so that we can arrange visits at a time convenient for the tenant.

We recognise there are privacy implications relating to an individuals contact details and remind landlords of their responsibilities to tenants under the Data Protection Act 1998.

Data Protection rights of tenants

Before providing us with information landlords must tell the tenant that the address is being referred, and ensure that all of the requirements of the Data Protection Act 1998 are met.

In particular we ask landlords to consider whether they need permission to forward a tenant's contact telephone number.

When transferring information, landlords must use suitable and reasonable security measures to protect their own addresses and the tenants contact numbers.

Our Data Protection commitments

Cheshire Fire and Rescue Service understand how important information security is in retaining the trust of tenants and the public generally. We will keep information secure, up-to-date, accurate, and only use it to assist and support residents.

We will only use these addresses to inform our fire risk response plans and to offer Home Safety advice and services.

Want to know more?

For further information about the data provided to Cheshire Fire and Rescue Service by private landlords or any of our home safety services please either:-

- Visit www.cheshirefire.gov.uk
- Contact Prevention on 01606 868 490