

Right to Lodge Complaint

WEBSITE Wording

Right to lodge a complaint with the Information Commissioner

Any person can request the Information Commissioner to make an assessment if they believe that they are/have been adversely affected by the handling of personal data by Cheshire Fire and Rescue Service. Such requests should be made directly to the Information Commissioner.

The [Information Commissioner](#) is the independent regulator responsible for enforcing the Act and can provide useful information about the Act's requirements. The Information Commissioner's Office may be contacted at the following address:

The Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

Telephone: **0303 123 1113** (01625 545700 if calling outside of the UK).

Generally if individuals have any concerns regarding the way their personal data is handled by Cheshire Fire and Rescue Service or the quality (accuracy, relevance, non-excessiveness etc.) of their personal data they are encouraged to raise them with the Cheshire Fire and Rescue Service's Data Protection Officer (contact details below).

Telephone: 01606 362384

Email: requests@cheshire.pnn.police.uk

Mail: The Data Protection Officer, Cheshire Constabulary Headquarters,
Clemonds Hey, Oakmere Road, Winsford, CW7 2UA

As part of the Bluelight Collaboration between Cheshire Fire and Rescue Service and Cheshire Constabulary, the Data Protection Officer (DPO) fulfils the role of DPO for the joint corporate services.