IT SERVICES – ORGANISATION CHART – February 2023

Head of IT Services and Information Security
Stuart Rogers

Head of Technical Operations
Graham Foster

Head of IT Programme & Service Delivery
Tina Shannon

IT Security Manager
Mark Lyness (1/3)

Technical Support Manager
Mick Smith

IT Development Manager
Emma Mathia

Governance & Assurance Manager
Emma McDonough

Head of Technical Operations branch

Networks
Network Architect
NAME REDACTED
4th Line System Engineer
NAME REDACTED

Cloud
4th Line System Engineer
NAME REDACTED

3rd Line Support Analysts
NAME REDACTED x5
(*tmp from Apps*)

DBA's
4th Line System Engineer
NAME REDACTED x2

Ops Systems
Operational Systems Manager
NAME REDACTED

3rd Line Support Analyst
NAME REDACTED x2

General System Administrator
NAME REDACTED x2

Infrastructure
4th Line System Engineer
NAME REDACTED

3rd Line Support Analyst
NAME REDACTED x3

Applications
4th Line System Engineer
NAME REDACTED
3rd Line Support Analyst
NAME REDACTED x4

ERP
IT Systems Manager
NAME REDACTED
3rd Line Support Analyst
NAME REDACTED
System Admin
NAME REDACTED x2
System Development Lead
NAME REDACTED
System Developer
NAME REDACTED

Change & Release Lead
NAME REDACTED

Airwave
Airwave & ESN Transition Manager
NAME REDACTED
Airwave Systems Engineer
NAME REDACTED
Airwave Administrator
NAME REDACTED

IT Security Manager branch

Security Team

IT Security Analyst
NAME REDACTED x3

General System Administrator
NAME REDACTED

IT Security Support Analyst
NAME REDACTED

Technical Support Manager branch

1st Line Support Manager
Service Desk
NAME REDACTED x6
Customer Support Admin
NAME REDACTED

Asset and Stores Technician
NAME REDACTED
Asset and Stores Assistant
NAME REDACTED

Alarms and Asset Administrator
NAME REDACTED

2nd Line Support Manager
NAME REDACTED

2nd Line Day Technicians
NAME REDACTED x5
Vacancy

NAME REDACTED
(Apprentice)

2nd Line Shift Technicians
NAME REDACTED x7
Vacancy

Head of IT Programme & Service Delivery branch

Senior IT Project Manager
NAME REDACTED
Vacancy
NAME REDACTED
NAME REDACTED

IT Project Mangers
NAME REDACTED
NAME REDACTED
NAME REDACTED

IT Project Support Officer
NAME REDACTED

IT Development Manager
Emma Mathia

Senior Developer
NAME REDACTED

Developers
NAME REDACTED x5

Application Maintenance Developer
Vacancy

M365 Support Officer
NAME REDACTED

Senior Developer
NAME REDACTED

ETL Developer
NAME REDACTED
Developer
NAME REDACTED

Governance & Assurance Manager
Emma McDonough

Senior Test Analysts
NAME REDACTED x3
Test Analysts
Vacancy
NAME REDACTED x2

Change and Release Lead
NAME REDACTED x2

Transition Coordinator
NAME REDACTED

Customer Service Lead
NAME REDACTED

West Coast Collaboration – Niche Team
Technical Analyst
NAME REDACTED x2
Team Leader
NAME REDACTED
System Administrators
NAME REDACTED x2
Data Quality Officers
NAME REDACTED x2